



CHANGES TO: REPEAT PRESCRIPTION ORDERING

What are repeat prescriptions?

A repeat prescription allows you to get your regular medication without having to see your doctor each time.

What is changing?

Pharmacies and suppliers of medical appliances will not be able to order medicines on your behalf from 1st April 2017.

Instead you will need to order your repeat prescription directly from your GP practice by:

- 🔵 Online ordering through smartphone app or computer
- 🔵 Dropping your repeat prescription request off at the GP practice
- 🔵 Posting your repeat prescription request to your GP practice.

What is not changing?

If you already order repeat prescriptions directly from your GP surgery this change will not affect you.

Pharmacies that collect prescriptions from GP surgeries and pharmacies that deliver medications and other items to you will continue to do so.

What you need to do

As your GP practice will not accept repeat requests from pharmacies or other suppliers you will need to order your repeat prescriptions from your GP

practice when you have 7 to 10 days of medicines left. You should contact your pharmacy to let them know you have ordered a prescription if you wish for them to collect this for you.

Remember your GP practice needs 2–3 working days to issue a prescription, so don't leave it until the last minute. The pharmacy requires an additional 48 hours to dispense your medicines.

To register for online services you will need to visit your GP practice with photo identification and proof of address.

Why is this happening?

Under the old system some patients built up a stock of unused medicines. The NHS can reduce the cost of waste medicines through improving repeat prescribing systems. The money saved through reducing medicines waste will be used to fund prescribing of medicines to the population of Kirklees.

The new system is also safer as your GP can monitor your prescription more easily and discuss the prescription items that you continue to need at your regular review.

Who can I speak with to get help with this change?

In the first instance contact your GP surgery. The Clinical Commissioning Groups (CCGs) also have information on their websites about the changes including how to use online repeat medication services.

For further information you can also contact the Patient Advice and Liaison Service (PALS) on:

NHS Greater Huddersfield CCG

Tel: 01484 464222

Email: contactus@greaterhuddersfieldccg.nhs.uk

Website: www.greaterhuddersfieldccg.nhs.uk

NHS North Kirklees CCG:

Tel: 01924 504975

Email: PALS-NKCCG@northkirkleesccg.nhs.uk

Website: www.northkirkleesccg.nhs.uk